Membership



Guide

Login – View – Update - Apply - Book

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- 1. Access Account
- 2. Login to Membership Account
- 3. View Virtual Card
- 4. Retrieve Member ID
- 5. Reset Password
- 6. Change Password
- 7. Update Particulars
- 8. Apply for Supplementary Membership
- 9. Book Facilities
- 10. Book Chalets
- 11. Book Social Activities

HOW TO GET STARTED

Mobile App









Web Login

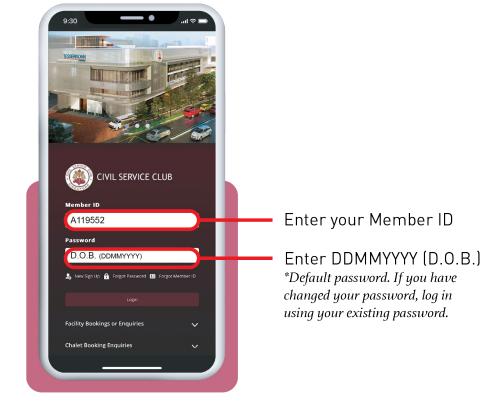


HOW TO LOGIN

Membership Account Guide



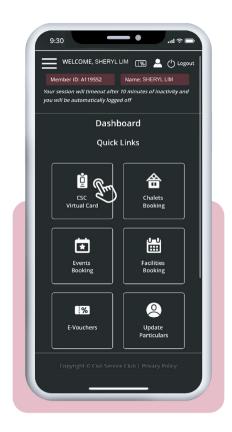
Step 1: Scan the QR to access



Step 2: Login to your account

HOW TO VIEW

Virtual Card Guide



Step 1: Select CSC Virtual Card



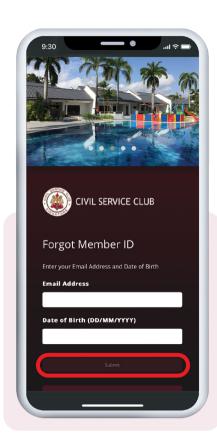
Step 2:Access your
Virtual Membership Card

HOW TO RETRIEVE

Member ID Guide



Step 1: Click on Forgot Member ID



Step 2:Enter Email Address and
Date of Birth, click Submit



Step 3:You should receive an email with your Member ID.

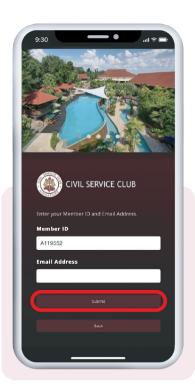
*Check your spam or junk folder if you did not receive the email within 5 mins.

HOW TO RESET

Password Guide



Step 1:Enter Member ID and click on Forgot Password



Step 2: Enter Email Address and click on Submit



Step 3: Enter the Password Reset Code sent to your email

*Check your spam or junk folder if you did not receive the email within 5 mins.



Step 4:
Enter your new password
and click Submit



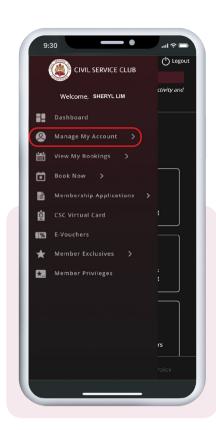
Step 5:You have sucessfully changed your password

HOW TO CHANGE

Password Guide



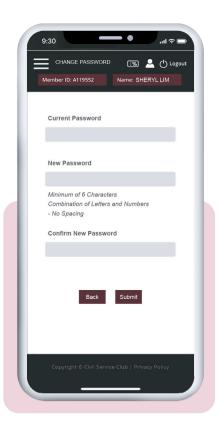
Step 1: Login to your account



Step 2: Select Manage My Account



Step 3:Select Change Password



Step 4: Key in current and new password

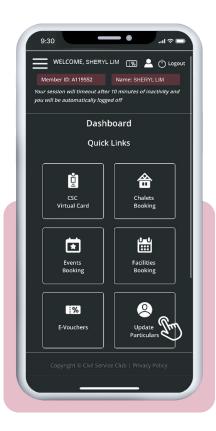
HOW TO UPDATE

Particulars Guide

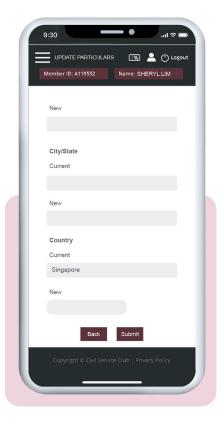
*It will take 3 working days to update the change of particulars



Step 1: Login to your account



Step 2:Select Update Particulars

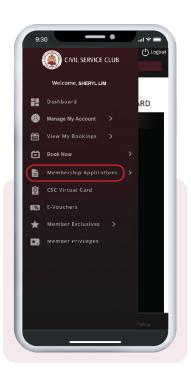


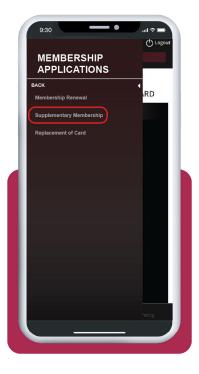
Step 3:Enter particulars to be updated, click submit

HOW TO APPLY

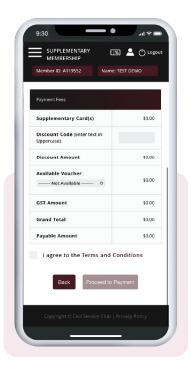
Supplementary Membership Guide











Step 1: Login to your account

Step 2:

Step 3: Select Membership Applications Select Supplementary Membership

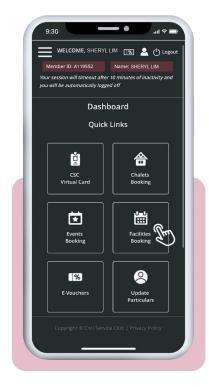
Step 4: Input all details and attach a colored photograph

Step 5: Click proceed to payment

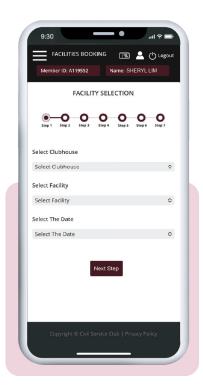
Notes:

- Main member can apply supplementary membership for spouse, children (below 21 years), parents and parents-in-law.
- Each supplementary member will have their own membership account.
- Supplementary member will need to access their own account for their virtual membership card

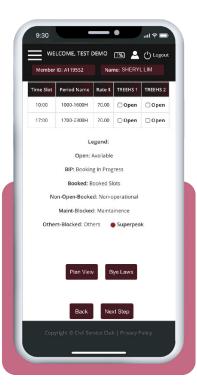
Facilities Guide



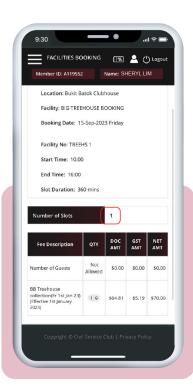
Step 1:Select Facilities Booking



Step 2: Select your preferred clubhouse, facility and date

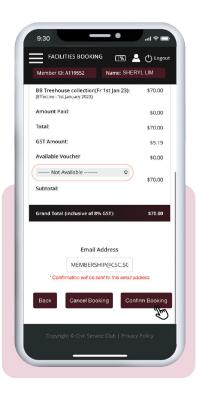


Step 3:Select timeslot



Step 4:

- Check booking details
- Confirm to proceed



Step 5:

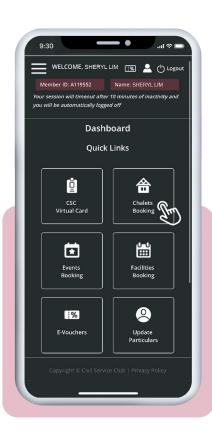
- Check payment details
- Select voucher available (if applicable)
- Click confirm booking to make payment

Chalets Guide

Prices shown are for illustration purposes



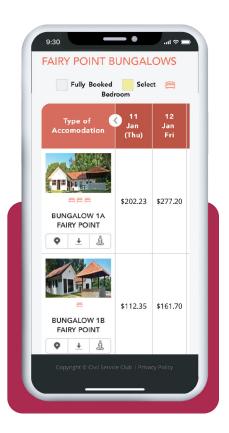
Step 1: Login to your account



Step 2:Select Chalets Booking

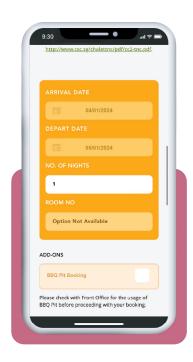


Step 3: Select location and check-in date

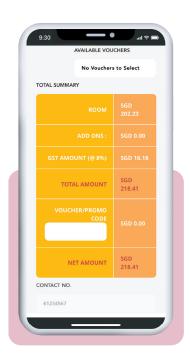


Step 4: Select preferred accommodation

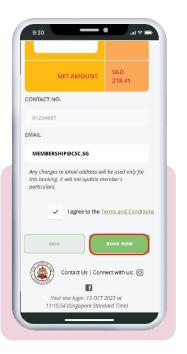
Chalets Guide



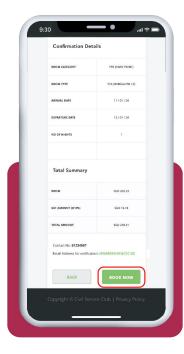
Step 5:Select Arrival and Depart Date



Step 6:Enter voucher/promo code (if applicable)



Step 7: Select 'Book Now' to view your booking details



Step 8: Check your booking details and Select 'Book Now'

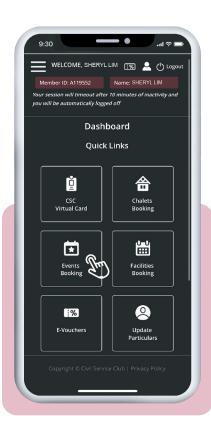


Step 9: Select 'Payment by Credit' to confirm booking

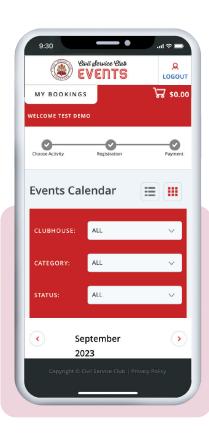
Social Activities Guide



Step 1: Login to your account



Step 2: Select Events Booking

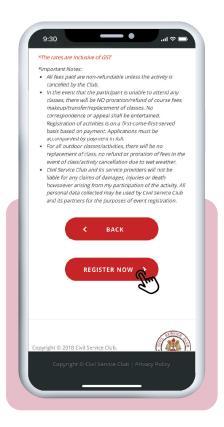


Step 3: Search by criteria

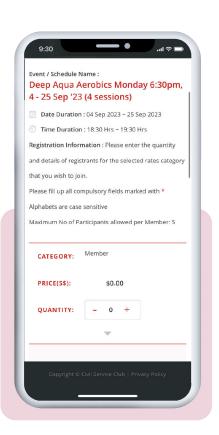


Step 4: Select event

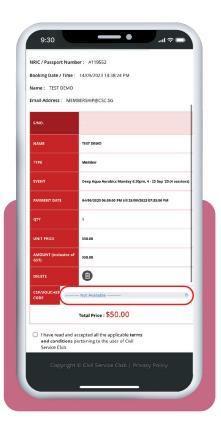
Social Activities Guide



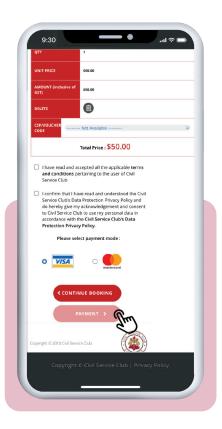
Step 5: Click register now



Step 6:Select quantity



Step 7: Enter voucher (if applicable)



Step 8: Select 'Payment' to book